

**10<sup>th</sup> ENQA TRAINING OF AGENCY REVIEWERS**  
**Hosted by the Norwegian Agency for Quality Assurance in Education (NOKUT)**

**Oslo, 6-7 November 2014**

**Venue:**

NOKUT

Drammensveien 288

1327 Lysaker, Norway

**PROGRAMME**

**Thursday 6 November 2014 13.30 – 17.45 hrs**

Chair: *Tove Blytt Holmen*

13.30 **Welcome and short introduction of NOKUT**, *Øystein Lund, Deputy Director General, Department of Quality Assurance, NOKUT*

13.40 **Welcome and introduction of ENQA and this seminar**, *Helka Kekäläinen*

13.50 **What is an agency review?** *Helka Kekäläinen*

- Aims and criteria
- The revised ESG

14.20 **The complex issues of reviews** (critical standards of independence and resources, the notion of compliance, characteristics of a balanced review report), *Tove Blytt Holmen*

Discussion

15.20 – 15.35 **Coffee Break**

Chair: *Helka Kekäläinen*

15.35 **Findings of the KP3 Working Group**, *Ole Espen Rakkestad, NOKUT*

16.15 **Experience of reviews**

An agency view, *Jon Haakstad, Senior Advisor, NOKUT*

The perspective of a student panel member, *Olav Øye*

Focus on the role of the secretary, *Teresa Sanchez, CTI*

17.15 **Questions & answers session**, *Tove Blytt Holmen*

17.45 **End of the first day**

19.30 **Dinner at Onda Sea**

## Friday 7 November 2014, 9.00 – 15.15 hrs

Chair: *Helka Kekäläinen*

09.00 **Introduction to working groups**

09.15 **Three parallel working groups**

Study of a self-evaluation document, in particular standards 3.6 (Independence), 3.7 (External QA criteria and processes) and 3.8 (Accountability)

Groups 1-3 (*Facilitators: Tove Blytt Holmen, Helka Kekäläinen, Olav Øye*)

**Case study, focusing on using a self-evaluation report provided to**

- decide on whom to interview during the site visit
- formulate questions to be asked to interviewees
- decide on how to make a judgement on compliance

10.30 – 11.00 **Coffee break**

11.00 **Three parallel working groups**

Study of a final review report, in particular standards 3.6 (Independence), 3.7 (External QA criteria and processes) and 3.8 (Accountability)

Groups 1-3 (*Facilitators: Tove Blytt Holmen, Helka Kekäläinen, Olav Øye*)

**Case study, focusing on using the extracts of the review report provided to**

- reflect on the review panel's compliance judgements
- decide how to make recommendations for improvement

12.30 – 13.30 **Lunch**

Chair: *Tove Blytt Holmen*

13.30 **Conclusions from the working groups and comparison of the results**

14.00 **Questions & answers session**

15.00 **Conclusions**

15.15 **End of the training**