

**PROGRAM OF THE FORMATION CONFERENCE IN SANTIAGO DE
COMPOSTELA FROM 29 JUNE TO 3 JULY 2009**

Monday, 29th June, 2009

Venue: ACSUG

09.00-10.30 Opening of the training seminar (USC and ACSUG).

Presentation of ACSUG and summary of quality evaluation processes within the Galician university system. (Julio Abalde Alonso, Director of ACSUG).

10.30-11.00 Debate.

11.00-11.30 Coffee break.

11.30-13.00 Introduction to ENQA and to the criteria and European guidelines. Presentation of part 1 and 3 of the criteria (M'hammed Sabour).

13.00-13.30 Debate.

13:30-15:00 lunch time

15:00-17:30: Students' evaluation of teaching and research quality: Means and Procedures (M'hammed Sabour)

Tuesday, 30th June, 2009

Venue: ACSUG

09.00-10.30 Part 3 of the criteria: European criteria and guidelines for the agencies of quality external guarantees. Criteria fulfilment on behalf of ACSUG. (Luis Carlos Velón Sixto, Technician on Quality Management from ACSUG).

10.30-11.00 Debate.

11.00-11.30 Coffee break.

11.30-13.00 A practical case on part 3 of the criteria. (Luis Carlos Velón Sixto, Technician on Quality Management from ACSUG).

13.00-13.30 Presentation of the conclusions on the practical case.

13:30-15:00 lunch time

15:00-17:30: Teaching staff's Self-evaluation: means and procedures (M'hammed Sabour)

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Wednesday, 1st July, 2009

Venue: ACSUG

09.00-09.45 Policies and procedures for quality guarantying, learning resources and student' support. Point of view of ACSUG. (María Paula Ríos de Deus, Programmes Technician from ACSUG).

09.45-10.30 Policies and procedures for quality guarantying, learning resources and student' support. University's point of view. (Vice Rectorate for Quality, USC).

10.30-11.00 Debate.

11.00-11.30 Coffee break.

11.30-13.00 Approval, control and periodical revision of programmes and titles. (Julio Abalde Alonso, Director of ACSUG).

13.00-13.30 Debate.

13:30-15:00 lunch time

15:00-17:30: experience in the development and implementation of the internal QA system at WULS-SGGW (Michal Zasada, Faculty of Forestry, Warsaw University of Life Sciences-SGGW)

Thursday, 2nd July, 2009

Venue: ACSUG

09.00-09.45 Guarantying the quality of teaching. Point of view of ACSUG. (Isabel Belmonte Otero, Programmes Technician from ACSUG).

09.45-10.30 Guarantying the quality of teaching. University's point of view (Vice Rectorate for Teaching / European Higher Education Space, USC).

10.30-11.00 Debate.

11.00-11.30 Coffee break.

11.30-13.00 Practical case on part 1 of the criteria. (Programmes Unit, ACSUG).

13.00-13.30 Presentation of the conclusions on the practical case.

13:30-15:00 lunch time

15:00- 17:30: Descriptions of Central Asia systems and conversion into a system compatible with in ENQA (Michal Zasada, Faculty of Forestry, Warsaw University of Life Sciences-SGGW)

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Friday, 3rd July, 2009

Venue: Pazo de Fonseca, salón Nobre

09.00-09.45 Participation of groups of interest in the quality processes. (Michal Zasada, Faculty of Forestry, Warsaw University of Life Sciences-SGGW).

09.45-10.30 Evaluation of students, information Systems and public information. (María Carmen Fernández Montes, Programmes Technician from ACSUG).

10.30-11.00 Debate.

11.00-11.30 Coffee break.

11.30-13.00 Presentation of the conclusions on conference and closing of the seminar.

13:00-14:00 Reception in the USC, Closing wine. Pazo de Fonseca Cloister.

17:00 Guided visit to Santiago de Compostela